CMS CHANGE MANAGEMENT REQUEST TEMPLATE

|  |  |  |  |
| --- | --- | --- | --- |
| Change Management Information | | | |
| Client Name:\* | ADECO | | |
| Change Request Title:\* | TK# 16179 - Ajuste Provisionado\_POR v2 | | |
| Service Request No:\* | TK 16179 | | |
| Submitted by:\* | Gallucci, Pablo Nicolás - IT Arg | Submission Date: \*  (MM-DD-YYYY) | 2020-05-28 |
|  | | | |
| Change Description and Impact Analysis | | | |
| Proposed Change:\* | TK# 16179 - Ajuste Provisionado\_POR v2 | | |
| References for Change:\* | TK# 16179 - Ajuste Provisionado\_POR v2 | | |
| Change Type:\* | Scheduled | | |
| Justification Description:\* | Solving issue applying  TK# 16179 - Ajuste Provisionado\_POR v2 | | |
| Impact Statement: (Identify Services and applications that will be impacted):\* | PADAGI | | |
| Outage Required:  (Yes/No)\* | NO | | |
| Outage Duration\* |  | | |
| If Yes, has a scheduled downtime been completed in Nagios? \* | Choose an item. | | |
| Assigned Resource/Team |  | | |

|  |
| --- |
|  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Testing Strategy\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
| Tested in CRP1 instance ( testing ) | | | | |
| Action or Task | Staff Name  (CMS/Other) | Date and  Time of Task | Duration of Task | Expected Results |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Non-PROD Environment / Server: | CRP3 | Approved by: | Lucrecia Paats | |
| Who tested the proposed change(s) \* | Lucrecia Paats | | | |
| Back out plan and duration time to execute the plan: \* |  | | | |
| Back out plan tested  (if needed)? |  | | | |
| Security Review Needed: (yes/no) \* | Choose an item. | Approved by: |  | |
| *If yes, forward to Security Lead (*[secops@itconvergence.com](mailto:secops@itconvergence.com)*) for review.* | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Production Implementation\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (hostname, server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
| Execute this script:  UPDATE xx\_tcg\_cartas\_porte\_all     SET provisionado\_por = pagador\_flete\_id  WHERE provisionado\_por IS NULL     AND carta\_porte\_id IN (         SELECT xcp.carta\_porte\_id           FROM xx\_tcg\_cartas\_porte\_all xcp,                hz\_parties hp          WHERE 1=1            AND provisionar\_flete\_flag = 'Y'            AND provisionado\_por IS NULL            AND xcp.pagador\_flete\_id = hp.party\_id            AND hp.party\_name IN ('ADECO AGROPECUARIA S.A.', 'PILAGA S.A.')            AND anulado\_flag = 'N'            AND recibido\_flag = 'Y'            AND xcp.carta\_porte\_id <> 432221            );  COMMIT; ( Si se modificaron menos de 500 Registros) | | | | |
| Action or Task | CMS Staff Name | Scheduled Date and  Time of Task | Duration of Task | Expected Results |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Scheduled Implementation Date & Time:  (MM-DD-YYYY) \* | 2020-05-22 | Duration of activity: | | 15 min |
| PROD Server Outage (Yes/No): \* | No | Restart of Host (Yes/No): | | No |
| Change Review Plan \*  (if appropriate): |  | | | |
| ITC Manager / Supervisor Approver: \* |  | | | |

|  |  |  |
| --- | --- | --- |
| Customer Approval Hierarchies | |  |
|  | Primary Contact | Primary Email Address |
| Server Setup, Outages, and Issues | **Lucas Carazzo** | lcarazzo[@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Database Setup, Outages, and Issues | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Application Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Functional Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Development Setup, Implementation, and Changes | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Network Outages | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Other (Not Previously Defined) | **Lucas Carazzo** | lcarazzo@adecoagro.com |